

Avoid the stampede.



Get SmartHost™

Soft Touch SmartHost™

Table Management Featuring Predictive Seating Technology

SmartHost™ is the most comprehensive and effective table management solution for restaurants available today. Unlike other table management solutions, SmartHost™ is designed to eliminate labor. There is no need for a “roaming host” as all data is automatically collected through normal workflow operation. Moreover, our Predictive Seating™ technology provides accurate wait times that are intelligently based on historical and real-time statistics.

Loyalty guests casually scan their key fob at the SmartHost™ station to automatically register on the waiting list. Seating preferences are instantly recalled, which in part, drive the Predictive Seating™ wait time estimates. SmartHost™ is smart because it functions within the guidelines of your business parameters and policies. Automatic table “up-seating” allows small parties to have access to larger tables according to your parameters; but with the intelligence to balance between satisfying customers and maximizing table revenue. Of course, manual overrides allow the SmartHost™ operator to instantly view and assign available tables based on party size or specialty seating preferences.

SmartHost™ provides a wealth of information about every table in a simple to view graphical floor plan. Color coding and tool tips indicate tables in use, tables ready to be bussed, tables available soon and more. At a touch, comprehensive details about any table are instantly displayed, including the current course, complete order details, actual vs. target revenue comparison and so much more.

SmartHost Features:

- Instant seating availability based on seating preferences
- Predictive Seating™ technology for accurate wait time estimates
- Loyalty Guest integration automatically recalls customer preferences
- RFID Loyalty Guest Key Fob
- Call ahead seating
- Integrated cell-phone paging
- Intelligent up-seating technology
- Fine tuning performance adjustment controls
- Unlimited table attribute assignments with weight-based ratings
- INFORM™ (Intelligent Notification for Operations Real-time Management) alerts
- Optional integrated alphanumeric paging (INFORM™)
- “Follow-me” orders

By replacing “roaming-hosts” and “over-the-shoulder” management with innovation and emergent technology, SmartHost™ sets a new standard in table management systems.